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Mary Sue McAslan, Pharm. D



FOREWORD BY DAVID B. NASH, MD, MBA

*"Meet your quality goals through a series of simple yet powerful steps which can change how you can reduce readmissions, decrease errors, deliver safe care and cut healthcare costs."*

DR. MARY SUE McASLAN

# Advancing Excellence in Healthcare Quality

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## Review

From the Foreword by David B. Nash, MD, MBA, Dean, Jefferson School of Population Health Any practitioner, including doctors, nurses, pharmacists, and physicians assistants, could take the information from this book and improve what they do the very next day. It is an easy read with almost a checklist quality to the recommendations. There is just no barrier to entry in getting the work done because her McAslan s style is so easy to understand. : No no complex formulas, no impossible impossible-to-to-read flow diagrams, no arcane pareto Pareto analyses, just solid advice about what to do with our next patients so that their care is of a higher quality and certainly is less prone to error. Kudos to Dr. McAslan and I hope that *Advancing Excellence in Healthcare Quality* gets the wide readership that it so richly deserves. --Manuscript Reviews

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Founder, KevinMD.com and Author, Establishing, Managing and Protecting Your Online Reputation: A Social Media Guide for Physicians and Medical Practices --Manuscript Reviews

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New Book from Quality Expert Offers Simple Strategies for Boosting Quality Foreword by David Nash, MD, MBA Do you feel as though your patients care is becoming so fragmented that something important might get missed? Do you wonder why deadly medication errors continue to happen despite using the most advanced technology? Are you concerned that patients continue to succumb to preventable chronic diseases despite decades of data supporting healthy lifestyles? If so, this book is the ideal resource to help you turn things around. The IOM (Institute of Medicine) report gave healthcare providers and administrators a very clear and public picture of the dismal state of healthcare quality in America. What was left undone by the IOM report was how practitioners were to address these findings at the grass roots level. Via this new book, it is possible to meet your quality goals through a series of simple yet powerful steps that can change how you deliver care. In this easy-to-read book, Dr. Mary Sue McAslan presents 40 strategies 10 topics in each of 4 categories which helps providers enhance quality, reduce readmissions, decrease errors, improve disease prevention, and cut healthcare costs. Packed with practical, easy-to-implement suggestions, Advancing Excellence in Healthcare Quality will boost your operations, helping your practice build empowered teams, improve staff morale, and raise patient satisfaction. Table of Contents: Section 1: Optimize Outcomes Chapter 1: The EHR Evolution Chapter 2: The CPOE Solution Chapter 3: Can I Have Some Support Please? Chapter 4: The Future Is Now e-Prescribing Chapter 5: Staying Connected Patient Portals Chapter 6: Med Rec not Med Wreck! Chapter 7: Back to Basics: The Med List Chapter 8: Improving the Quality of Care Chapter 9: Summaries and Transitions of Care Chapter 10: Meeting the MU Challenge Section 2: Reduce Readmissions Chapter 11: Person-Centered Care Chapter 12: Collaborate, Coordinate, and Integrate Chapter 13: Prevent Discharge Disasters Chapter 14: A Smooth Transition Chapter 15: Patient-Centered Medical Homes Chapter 16: Can You Hear Me Now? Chapter 17: All Hands on Deck! Chapter 18: HAM It Up! (High-Alert Medications) Chapter 19: The Canary in the Coal Mine Theory Chapter 20: I Can t Even Afford a Free Meal Section 3: Minimize Medication Errors Chapter 21: The Blame-Free Organization Chapter 22: Raising the Bar Chapter 23: Deadly Drug Name Mix-Ups Chapter 24: Dangerous Drug Interactions Chapter 25: Caution: Other Serious Side Effects May Occur Chapter 26: Risky Business! Chapter 27: You Aren t as Unique as You Think! Chapter 28: Get to the Root of the Problem Chapter 29: The Lean Transformation Chapter 30: 5S The Visual Workplace Section 4: Promote Prevention Chapter 31: ABCs of HBP Chapter 32: Up in Smoke Chapter 33: Worth the Weight! Chapter 34: The Exercise Rx Chapter 35: Diabetes Prevention Plan Chapter 36: Prevent What s Preventable Chapter 37: Metamorphosis Chapter 38: The Complexity of Growing Old Chapter 39: Health Literacy Chapter 40: Social Determinants of Health Index

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A MUST for any healthcare worker!!

By sarah doran

Such an easy read with excellent take home points and examples. While reading the book my mind was over-whelmed with new ideas to improve the hospital I work at and patient care. Great "Lean" thinking. I highly recommend this book.

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